

# FAQ

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 [plymptonvc.org.au/faq/](http://plymptonvc.org.au/faq/)

## Frequently Asked Questions

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If you can't find what you are looking for in frequently asked questions please contact [enquiry@plymptonvc.org.au](mailto:enquiry@plymptonvc.org.au).

### **What is Plympton Veterans Centre (PVC)?**

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It is a community of learning where volunteer Advocates can learn from each other to ensure we get the best possible outcome for veterans and their families.

### **What do Advocates do?**

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Advocates can assist you with compensation claims and getting your entitlements from DVA, also assist you with contacting other government, council and veteran organisation to assist. Advocates can act on your behalf if you so wish so you do not have deal with DVA. Advocates advise you based on their training and experience, but the final decision always remains with the veteran.

### **How do I get assistance?**

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Initially send an email to [enquiry@plymptonvc.org.au](mailto:enquiry@plymptonvc.org.au) or use our Contact Us page. Include your contact details and an Advocate will phone/email you back to discuss your particular requirements and how we can help.

### **Does it cost anything for your assistance?**

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No, we are all volunteer Advocates and are funded through donations from ESO and the public.

### **Are you RSL volunteers?**

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We have volunteers from several Ex Service Organisation (ESO) including the RSL, Vietnam Veterans Association, Military Brotherhood MMC and others.

### **What training have you undertaken**

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All our volunteers are trained as Welfare and or Compensation/Entitlement Advocates under the Advocate Training and Development Program and have been authorised by their individual ESO to practise at the competency level they have achieved.

### **What do I need for my interview?**

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That depends of what sort of assistance you require, so it's better to contact us to determine your individual needs.